

The wearing of a mouth-nose-mask is prescribed in the whole hotel by the state government. You may take the mask off at the table in the restaurant or in your room.



- Reception:** 06.30 am – 10.00 pm (Sundays till 09.00 pm)
If you have any questions about the surroundings, hotel procedures, menu or similar, please call our staff on **+49 2228 600 400**, send an e-mail or take the necessary information from the Gastfreund App or our website.
Please avoid direct contact with our staff if possible!
- Check out:** 07.00 - 11.00 am **(Are you leaving earlier? - Please pay the day before!)**
- Payment:** **Please pay by credit card or mobile phone if possible.** In the restaurant you can also have the invoice booked on your room account after presenting the room key!
- Restaurant:** **We have only a limited number of seats due to the Corona protection measures at the restaurant. If all tables in the restaurant are occupied, there may be waiting times come.**
Please wait in the hotel corridor until a table becomes available.

Breakfast:	Th-Fr	06.30-10.00 am
	Sa-Mo	07.00-10.00 am
If you want to have breakfast earlier, you can order a lunch package the day before		
Dinner:	Mo-Sa	06.00-09.00 pm
	Su	06.00-08.00 pm

- Maxibar:** Drinks and snacks can be purchased in the refrigerator next to the restaurant entrance for cash payment in the cash box provided.
- Room cleaning:** **There is NO daily room cleaning.** If you would like fresh of towels, you can exchange them at the reception. An intermediate cleaning takes place every 3 days!
Please note that you must leave your room during the room cleaning!
- Guest Supplies:** Sewing kit, earplugs, nail arrows, shoeshine cloth, shower cap are currently only available on request by telephone during reception opening hours
(Tel: +49 2228 600 400)
- Main entrance:** The night lock is located in the small metal column to the right of the main entrance in the night. To exit press the switch on the left side of the door
- Pool, Sauna
Gym:** possible in the time from 08.00 am until 07.30 pm, in each case for one hour with limited number of persons can be used. You will receive the access key with preregistration at the reception.
Please book your sauna at least 30 minutes in advance!
- Pets:** only allowed with reservation, fee 20,00 € per pet/day. Pets are not allowed in the restaurant, must always be kept on a leash, dog excrement must be removed.
- WiFi:** HHO600400

Gastfreund-App:

